PROJECT HELLO
SAMPLE PHONE SCRIPT

The following Script may help you when calling your Tele-Friend:

Hello, my name is ____. I am your new tele-Friend from the RI Office of Healthy Aging HELLO project, and I’m calling to talk to _____.

I am calling just to say Hello and to make sure your basic needs are being met. If not, can you tell me what you may need (refer to Resource List and provide phone number for resource needed).

I know these are difficult times with having to stay at home and you may be feeling isolated, so I would like to set up 2 days a week to call you and see how you are doing.

I also want to let you know nothing you tell me will be shared without your permission and no one will call you and ask for any personal information, if you receive any calls from ANYONE asking for your personal information please hang up. We are all in this together so let’s connected!