

PROJECT HELLO
SAMPLE PHONE SCRIPT

The following Script may help you when calling your Tele-Friend:

Hello, my name is _____. I am your new tele-Friend from the
RI Office of Healthy Aging HELLO project, and I'm calling to talk to _____.

I am calling just to say Hello and to make sure your basic needs are being met. If not,
can you tell me what you may need (*refer to Resource List and provide phone
number for resource needed*).

I know these are difficult times with having to stay at home and you may be feeling
isolated, so I would like to set up 2 days a week to call you and see how you are
doing.

I also want to let you know nothing you tell me will be shared without your permission
and no one will call you and ask for any personal information, if you receive any
calls from ANYONE asking for your personal information please hang up. We are all in
this together so let's connected!