



## At-a-glance Reference: Beneficiary Contacts in the MIPPA Performance Measures Report

MIPPA performance measures 1, 3, and 4 are from the Beneficiary Contact Forms (BCF) and Beneficiary Additional Sessions (BAS) forms in STARS. (MIPPA performance measure 2 is from the Group Outreach and Education (GOE) form in STARS and is not addressed in this handout.)

Unless otherwise indicated, all rows pertaining to a given Performance Measure (PM) must meet the criteria to qualify for the MIPPA Performance Measures Report regarding beneficiary contacts. So, all blue rows must be true for a contact to count toward PM 1, all yellow rows for PM 3, and all green rows for PM 4.

MIPPA Performance Measure	STARS Form (in Tracking Inbox)	Data Entry Field on STARS form	Answer in that Field
PM 1	Team Member	Program	MIPPA
PM 1	BCF or BAS	MIPPA	Yes
PM 1	BCF or BAS	<b>Topics Discussed</b> category, sub-categories of <b>Part D Low Income Subsidy</b> and/or <b>Medicaid</b> and/or <b>Additional Topic Details</b>	<b>At least one</b> of the 13 MIPPA-Qualifying topics. (See the chart on the next page that organizes the 13 MIPPA-qualifying topics under their 3 STARS sub-categories of Topics Discussed.)
PM 3	Team Member	Program	MIPPA
PM 3	BCF or BAS	MIPPA	Yes
PM 3	BCF or BAS	<b>Topics Discussed</b> category, sub-categories of <b>Part D Low Income Subsidy</b> and/or <b>Medicaid</b> and/or <b>Additional Topic Details</b>	<b>At least one</b> of the 13 MIPPA-Qualifying topics. (See the chart on the next page that organizes the 13 MIPPA-qualifying topics under their 3 STARS sub-categories of Topics Discussed.)
PM 3	<i>At a minimum, <b>one</b> of the gray rows below also must apply to qualify a BCF for PM 3:</i>		
	BCF	*Beneficiary Age Group  *64 or Younger and *Receiving or Applying  *yes for Social Security Disability or Medicare Disability (*only applies in relationship to each other)	(*both must be true)
	BCF	Zip Code of Beneficiary Residence	Zip code is in a county classified as in a nonmetropolitan category by the Centers for Disease Control. (Embedded into STARS and auto-populates MIPPA Report.)
	BCF	Beneficiary Race	"American Indian or Alaskan Native" or "Native Hawaiian or Other Pacific Islander"
	BCF	English as a Primary Language	No
PM 4	Team Member	Program	MIPPA
PM 4	BCF or BAS	MIPPA	Yes
PM 4	BCF or BAS	<b>Topics Discussed</b> category, sub-categories of <b>Part D Low Income Subsidy</b> and/or <b>Medicaid</b>	<b>At least one</b> of the "Application Submission" topics or the "Recertification" topic

## APPENDIX A: Performance Measure 3 - Rural Definition

Beneficiaries whose zip code is in a county classified in a nonmetropolitan category according to the Centers for Disease Control, National Center for Health Statistics (NCHS), Urban-Rural Classification Scheme:

- 6 levels (slices) previously used: 1) large central metro; 2) large fringe metro; 3) medium metro; 4) small metro; 5) micropolitan; 6) noncore (aka outside)
- **The last two = Rural:**
  - **Micropolitan (MIC):** population 10,000 – 49,000
  - **Outside (OUT):** noncore
- Note: The MIPPA Performance Measures Report available in STARS to director, assistant director, and state staff users provides the rural classification county data for your state.

## Appendix B: MIPPA-Qualifying Topics Discussed, At-A-Glance

MIPPA-Qualifying Answer Options by Topic Category		
Part D Low Income Subsidy (LIS/Extra Help)	Medicaid	Additional Topic Details
Application Assistance	Application Submission ( <i>check this to document MSP Application Submission</i> )	Preventive Services
Application Submission	Benefit Explanation	
Benefit Explanation	Eligibility/Screening	
Eligibility/Screening	Medicaid Application Assistance	
LI NET/BAE	Medicare Buy-In Coordination	
	MSP Application Assistance	
	Recertification	

## Appendix C: Definitions of MIPPA-Qualifying Topics Discussed

(Excerpted from STARS Manual, Chapter 4)

### Part D Low Income Subsidy (LIS/Extra Help)

Field	Definition
Application Assistance	Check this box to indicate Part D LIS/Extra Help application assistance including explaining the application process, sorting materials for the application, or providing assistance with the application form.
Application Submission	Check this box to indicate submitting a Part D LIS/Extra Help application, either paper or electronically via SSA's website.
Benefit Explanation	Check this box to indicate discussion of Part D LIS/Extra Help program in making prescriptions more affordable, importance of the formulary, allowing a Continuous Special Enrollment Period (SEP), etc.
Eligibility/Screening	Check this box to indicate discussion of Part D LIS/Extra Help eligibility criteria including screening for eligibility or answering eligibility questions.
LI NET/BAE	Check this box to indicate assisting with the Limited-income Newly Eligible Transition (LI NET) program or Best Available Evidence (BAE) policy. <i>NOTE: Assistance could include but not limited to providing information to a pharmacy about LI NET or BAE for immediate, point-of-sale Part D coverage.</i>

## Medicaid

Field	Definition
Application Submission	Check this box to indicate submitting a Medicaid and/or a Medicare Savings Program (MSP) application.
Benefit Explanation	Check this box to indicate discussion of Medicaid or Medicare Savings Program (MSP) coverage. This could include discussion of Medicare cost sharing, long term services and supports (LTSS), long-term care (LTC), etc.
Eligibility/Screening	Check this box to indicate discussion of Medicaid or Medicare Savings Program (MSP) eligibility criteria including screening for eligibility or answering eligibility questions.
Medicaid Application Assistance	Check this box to indicate Medicaid application assistance including explaining the application process, sorting materials for the application, or providing assistance with the application form.
Medicare Buy-in Coordination	Check this box to indicate helping a beneficiary with Medicare buy-in. This can include conditional Medicare enrollment, troubleshooting premium withholdings, or in any way to help coordinate benefits for the beneficiary.
MSP Application Assistance	Check this box to indicate Medicare Savings Programs (MSP) application assistance including explaining the application process, sorting materials for the application, or providing assistance with the application form.
Recertification	Check this box to indicate Medicaid or Medicare Savings Program (MSP) assistance with or submission of verification documents required for recertification.

## Additional Topic Details

Field	Definition
Preventive Benefits	Check this box to indicate assistance with Medicare coverage of preventive benefits coverage. Topics may include eligibility/screening, benefit explanation, cost-sharing requirements, fraud and abuse, and appeals or claims/billing.