



MIPPA Performance Measures March 6, 2019



MIPPA Performance Measures

PM1: Overall MIPPA Contacts

Percentage of total beneficiary contact forms per Medicare beneficiaries under 150% FPL in the State

PM2: Overall Persons
Reached through
Outreach

Total number of people reached as reported on group outreach and education forms

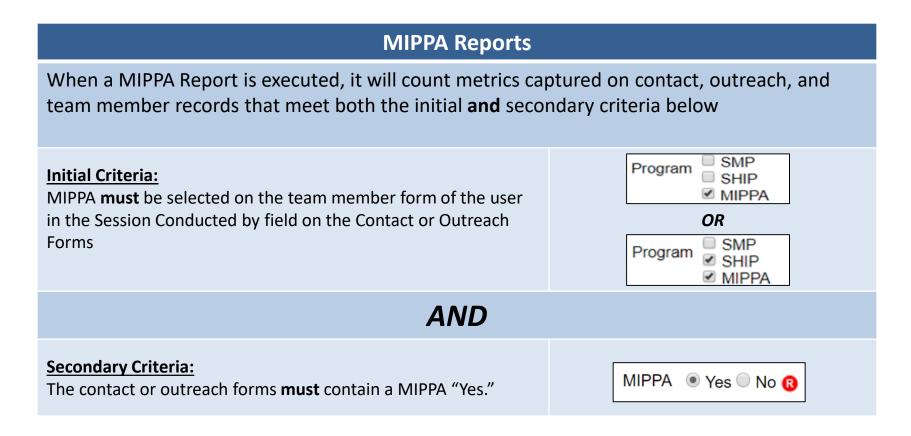
PM3: MIPPA Target Populations

Total number of beneficiary contact forms by target beneficiary groups (Under 65, Rural, Native American, English as a Secondary Language)

PM4: Contacts with Applications
Submitted

Percentage of forms with applications submitted compared to overall MIPPA contacts reported in PM1

Criteria for ALL MIPPA Performance Measures



Note: Activity forms do not contain MIPPA Yes/No selectors. Therefore, Activity forms will be aggregated in reports based only on the Program Status on the Team Member profile

PM1: Overall MIPPA Contacts

Percentage of total beneficiary contact forms per Medicare beneficiaries under 150% FPL in the State

MIPPA Performance Measure 1 Overview

Beneficiary Contact forms with at least one of the subtopic options (listed in chart below) selected from:

- Part D Low Income Subsidy (LIS/Extra Help) Topics Discussed; OR
- Medicaid Topics Discussed; OR
- Preventive Services selected from the Additional Topic Details

NOTE: The contact form may have multiple Topics Discussed selected, but will only count for one contact.

At Least One of the Following Topics Discussed Options Must be Selected

Part D Low Income Subsidy (LIS/Extra Help)	<u>Medicaid</u>	Additional Topic Details
Application Assistance Application Submission Benefit Explanation Eligibility/Screening LI NET/BAE	Application Submission Benefit Explanation Buy-in Coordination Eligibility/Screening Medicaid Application Assistance MSP Application Assistance Recertification	OR Preventive Services

Denominator Data Source: Low-income: LIS beneficiary population (CMS data)

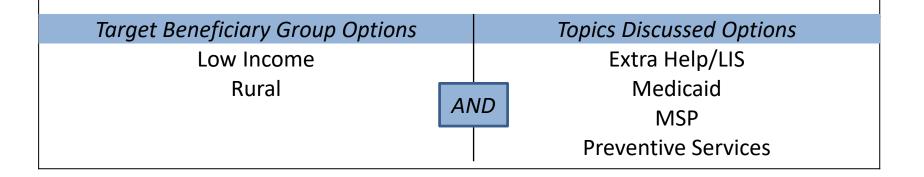
PM2: Overall Persons
Reached through
Outreach

Total number of people reached as reported on group outreach and education forms

MIPPA Performance Measure 2 Overview

Group Outreach forms with the following criteria:

- At least one <u>Target Beneficiary Group</u> options on the chart below selected;
 AND
- At least one **Topics Discussed** options on the chart below selected



PM3: MIPPA Target Populations

Total number of beneficiary contact forms by target beneficiary groups (Under 65, Rural, Native American, English as a Secondary Language)

MIPPA Performance Measure 3 Overview

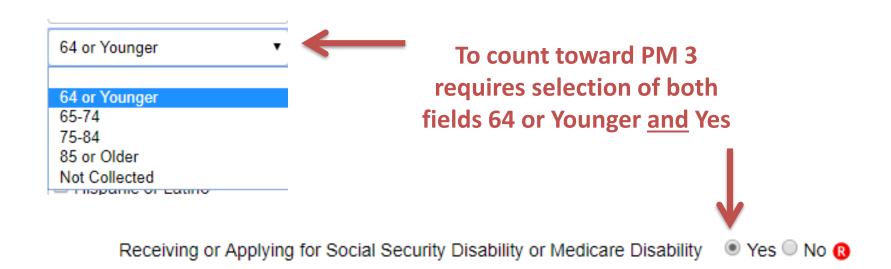
Beneficiary contact forms with the following criteria:

- One of the Target Beneficiary Groups: Beneficiaries Under 65, Rural Beneficiaries, Native American Beneficiaries, or Beneficiaries with English as Secondary Language
 AND
- At least one <u>Topics Discussed</u> options listed in the chart below selected

At Least One of the Following Topics Discussed Options Must be Selected Part D Low Income Subsidy Medicaid **Additional Topic Details** (LIS/Extra Help) **Application Assistance Application Submission Preventive Services Application Submission Benefit Explanation** OR OR **Benefit Explanation Buy-in Coordination** Eligibility/Screening Eligibility/Screening LI NET/BAE Medicaid Application Assistance **MSP** Application Assistance Recertification

PM3: MIPPA Target Populations – Beneficiaries Under 65

- Includes contacts with anyone who is under 65 and:
 - Receiving or applying for Medicare and Social Security benefits due to disability

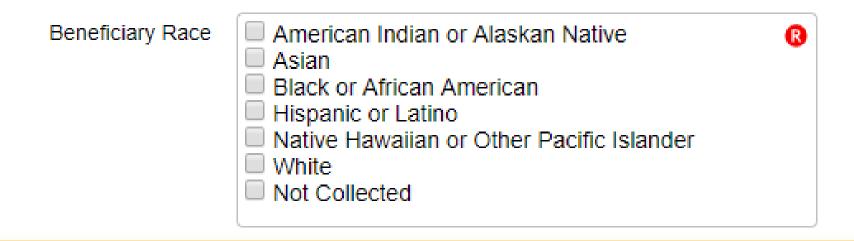


PM3: MIPPA Target Populations – Rural Beneficiaries

- Contacts with beneficiaries whose zip code is located in county classified in a nonmetropolitan category
 - Centers for Disease Control National Center for Health Statistics (NCHS) Urban-Rural Classification Scheme
 - 6 levels (slices) previously used: large central metro, large fringe metro, medium metro, small metro, micropolitan, noncore (aka outside)
 - 2 of 6 = Rural
 - Micropolitan (MIC): 10,000 49,000
 - Outside (OUT): noncore
- Same rural definition as SHIP PM4

PM3: MIPPA Target Populations – Native American Beneficiaries

- Includes contacts with anyone who selects one of the following:
 - American Indian or Alaskan Native, or
 - Native Hawaiian or Other Pacific Islander



PM3: MIPPA Target Populations – Beneficiaries with English as a Secondary Language

 A client should be considered a Beneficiary with English as a Secondary Language if (a) they answer "no" to "Is English your first language?" or (b) if the counselor can reasonably conclude that the client is not fluent in understanding, speaking, reading, and/or writing the English language.

English as a Primary Language



PM4: Contacts with Applications
Submitted

Percentage of forms with applications submitted compared to overall MIPPA contacts reported in PM1

MIPPA Performance Measure 4 Overview

Beneficiary Contact forms with at least one of the subtopic options (listed in chart below) selected from:

- Part D Low Income Subsidy (LIS/Extra Help) Topics Discussed, OR
- Medicaid Topics Discussed

At Least One of the Following Topics Discussed Options Must be Selected

OR

Part D Low Income Subsidy
(LIS/Extra Help)

Application Submission

Medicaid

Application Submission Recertification

Questions

Contact

Maggie Flowers

Margaret.flowers@acl.hhs.gov