* **Simple Case Example:**

Client has BOTH full Medicare (A+B+D), and full Medicaid:

* Option 1: Stay the way they are. \*Note should always screen and enroll (if eligible) for Medicare Assistance Programs (LIS & MPP) to help assist with medical costs
* Option 2: Consider UnitedHealthcare Dual Complete (HMO SNP) (Medicare Advantage HMO plan that only coordinates Medicare portion)
* Option 3: Consider Neighborhood Integrity (Fully Integrated Medicare-Medicaid Plan)
* **Complex Case Examples:**

1. Client is new to Medicare has A+B, is eligible for Part D, has full Medicaid and wants Neighborhood Integrity
2. Client has full Medicare and full Medicaid wants Neighborhood Integrity but their prescriptions are not in the formulary.
3. Client is eligible for Neighborhood Integrity but their doctor(s) are not in the network.
4. Client has been trying to enroll with Neighborhood Integrity but their name is not appearing in the state’s enrollment center’s system.

* **Useful Tips:**
* UnitedHealthcare Dual Complete (HMO SNP) plan is now an option under the Medicare Plan Finder for “Medicare Health Plans with drug coverage”, so a client can be enrolled into the plan following this process.
* To enroll a client in Neighborhood Integrity a conference call with the client is required to the Neighborhood Enrollment line at 1-844-602-3469. You may also help the client complete a Neighborhood Integrity paper application. \*Note ensure that the clients doctors and prescriptions are covered before making this call or completing an application. If enrolled before the 10th of the month, the plan starts the following month. If the client is enrolled after the 10th of the month, the plan starts the following month after next.
* For Neighborhood Integrity you can utilize the Medicare Plan Finder as a comparison tool and to ensure that all client’s prescriptions are covered.
* For all complex cases use the Referral Form for MME Program/Duals. Make sure all fields are completed to its entirely and fax it to the following:

**Attention:** MME Counselors/Sylvia Bernal at 401-272-1707