



# Senior Medicare Patrol RI SMP FACTSHEET RI Office of Healthy Aging

## What is SMP?

SMPs work to resolve beneficiary complaints of potential healthcare fraud in collaboration with state and federal partners, including the U. S. Department of Health & Human Services Office of the Inspector General, Centers for Medicare & Medicaid Services, state Medicaid fraud control units, and state attorneys general.

## SMP Mission

To empower and assist Medicare beneficiaries, their families, and caregivers, to prevent, detect, and report suspected healthcare fraud, errors, and abuse through outreach, counseling, and education.

## What is the SMP Resource Center?

- Provides direct services to SMPs
- Promotes SMP networking and the sharing of best practices
- Provides education and information about health care fraud, error, and abuse
- Develops new products and tools for use by the national SMP network
- Supports the national SMP performance measures and the SMP Information and Reporting System (SIRS)
- Provides training and technical assistance to SMPs
- SMP Resource Center Home Page: <https://www.smpresource.org/Default.aspx>

## What is SIRS?

- SIRS = SMP Information and Reporting System
- The national, web-based data collection and reporting system that facilitates reporting of SMP activities including: individual interactions, group outreach and education, media outreach and education, and team member information.
- SIRS Landing Page: <https://sirs.acl.gov/etk-hhs-acl-prod/page.request.do?page=page.sirshome>

## SMP Performance Measures (PM)

- ACL evaluates the performance of state SMPs by data tracking and recording in twelve areas
- RI SMP evaluates the performance of regional SMPs on five (5) of these 12 PMs:
  1. Active SMP Team Members
  2. SMP Team Member Hours
  3. SMP Group Outreach and Education Events
  4. People Reached Through Group Outreach and Education Events
  5. Individual Interactions
- For the complete list and definitions of SMP PMs, see:  
[https://www.smpresource.org/Handler.ashx?Item\\_ID=4AE9D754-CD6A-452A-944E-34984B1747B4](https://www.smpresource.org/Handler.ashx?Item_ID=4AE9D754-CD6A-452A-944E-34984B1747B4)

## SMP Volunteers

- SMPs recruit and train retired professionals and other volunteers to recognize and report instances or patterns of healthcare fraud
- SMPs offers volunteers an opportunity to make an important difference in their communities
- The RI OHA has a designated Volunteer Coordinator for both SMP and SHIP

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### DID YOU KNOW?

Booz Allen Hamilton is the Contractor for SIRS and can be contacted for assistance with:

1. **SIRS Password Reset:** <https://smpship.acl.gov/etk-hhs-acl-prod/page.request.do?page=page.htmlExternalPasswordReset>
2. **OR Technical Assistance:**
  - a. Call 301-444-4040 OR
  - b. email [BoozAllenSIRSHelpDesk@bah.com](mailto:BoozAllenSIRSHelpDesk@bah.com) to receive a response within 24-hours

- The Administration for Community Living (ACL) provides SMP grants to fifty-four (54) states and territories.
- The RI OHA SMP Grant Project is a five (5) year project: June 1, 2018 to May 31, 2023.
- RI SMP is one of four (4) federal programs that are included in the RI Integrated Grant.
- The other three (3) programs are: ADRC, MIPPA and SHIP.
- All active SMP Team Members must have an SMP Resource Center account.
- All active SMP Team Members will be required to attend specific trainings within the SMP Resource Center as required by ACL or RI SMP or as required by their Regional Coordinator.
- All active SMP Team Members must have a SIRS account.
- All SMP data must be entered into SIRS by the last day of a month for the previous month, without exception.
- If using STARS, all co-SHIP/SMP staff must deliver SMP information by selecting the *Send to SMP* button in STARS, without exception.
- See *STARS TO SIRS QUALIFYING TOPICS CHEAT SHEET* dated 10.1.2020 for SMP qualifying topics when recording data in STARS.
- Per ACL, a full-time SMP staff person averages two thousand (2,000) hours per year (160 hours monthly or 40 hours weekly or 8 hours daily) of SMP Time Spent.
- SMP staff include paid staff, in-kind staff and Volunteers.



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