

STARS TO SIRS QUALIFYING TOPICS CHEAT SHEET

New Beneficiary Contact	
Original Medicare (Parts A & B)	
✓	Appeals/Grievances
✓	Claims/Billing
✓	Enrollment/Disenrollment
✓	Fraud and Abuse
✓	QIO/Quality of Care
Medigap and Medicare Select	
✓	Claims/Billing
✓	Marketing/Sales Complaints
✓	Fraud and Abuse
Medicare Advantage (MA and MAPD)	
✓	Appeals/Grievances
✓	Claims/Billing
✓	Disenrollment
✓	Enrollment
✓	Fraud and Abuse
✓	Marketing/Sales Complaints
Medicare Low-Income Subsidy (LIS/Extra Help)	
✓	Appeals/Grievances
✓	Claims/Billing
Medicaid	
✓	Claims/Billing
✓	Fraud and Abuse
Additional Topics Discussed	
✓	Ambulance
✓	Dental/Vision/Hearing
✓	DMEPOS
✓	Duals Demonstration
✓	Home Health Care
✓	Hospice
✓	Hospital
✓	New Medicare Card
✓	Preventive Benefits
✓	Skilled Nursing Facility

MLadd October 1, 2020

Group Outreach & Education	
Type of Event	
✓	Booth or Exhibit
✓	Interactive Presentation
Topics Discussed	
✓	Medicare Fraud and Abuse

ACCURATELY RECORD SMP DATA:

Click on the STARS "Send to SMP" button and remember to include at least one qualifying topic for each Contact Type (beneficiary, group outreach and/or media outreach)

Media Outreach & Education	
Type of Media	
✓	Billboard
✓	Email
✓	Magazine
✓	Newsletter
✓	Newspaper
✓	Radio
✓	Social Media
✓	Television
✓	Website
✓	Other
Topics Discussed	
✓	Medicare Fraud and Abuse
✓	Volunteer Recruitment



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